

# Melissa Chow

## UX Designer | Digital Artist

NYP graduate with experience in UX Design & Management, interacting with and analysing targeted users to design solutions for improving user experiences. Also, diploma qualified, with over 5 years experience in digital art.

### Hard Skills

- UX Design
- 3D Visualisation
- Digital Matte Painting
- Illustration

### Soft Skills

- Storytelling
- Teamwork
- Adaptability
- Highly Organised
- Work Ethics
- Communication
- Empathy

### Education

#### Specialist Diploma in UX Design & Management

Nanyang Polytechnic  
2022 - 2023

#### Diploma in Animation

Nanyang Polytechnic  
2014 - 2017

### Contact & Portfolio

#### Phone

[+65 8151 5455](tel:+6581515455)

#### Email

[melissachowwww@gmail.com](mailto:melissachowwww@gmail.com)

#### Portfolio Site

<https://www.melissa-chow.com>

### Experience

#### UX Designer

##### Melissa's Consultancy

July 2023 - Present

Providing user experience solutions to clients

- Identifying requirements and implementing new solutions to increase company's brand awareness.

#### Administrative Assistant

##### Global CFO Network

August 2022 - February 2023

Managed the business' administrative work functions

- Improved the business' brand image by providing ideas that contributed to the business international expansion objectives.

#### 3D Visualiser

##### VisualMediaWorks

October 2020 - May 2022

Have brought and enhanced architects' ideas to life

- Volunteered to assist in managing the projects (before department transfer from 2D department) resulting in increased team rapport.
- Eventually transferred to 3D department in January 2021 and provided co-ordination between client managers, 3D visualisers, and digital matte painters to ensure smooth process.

#### Digital Matte Painter

##### VisualMediaWorks

July 2017 - December 2020

Produced architectural illustrations

- Motivated team to develop a new filing system and re-organised office procedures leading to increased team productivity.

### References

#### Simon Hayes

##### Managing Director

Global CFO Network

(Letter available upon request)

#### Jimmy Chew

##### Associate Lecturer

Nanyang Polytechnic

(Letter available upon request)